

Monitoring and reporting system

TenneT conducts internal audits to monitor and improve our processes. These audits are the final step in the internal control cycle, and help management gain a complete picture of the operation of the internal control system. TenneT operates on the basis of a three-year audit cycle. The Executive Board and the Supervisory Board are informed annually about the results of the internal audits.

Assurance statements and certificates

The Audit Department conducts separate internal audits of a number of critical business processes at TenneT and its subsidiaries. Some of these processes are certified by our external auditor. The external auditor's findings are set down in assurance statements for the relevant internal controls. In addition, some processes at TenneT are certified by external parties.

TenneT holds the following assurance statements and certificates:

- Assurance statement concerning internal control of the processes for issuing and monitoring certificates for electricity generated in an environmentally friendly manner (CertiQ)
- SCC certificate (Safety, Health and Environment Checklist for Contractors)
- ISO certificate for the Transmission Operations business unit, stating that the BU meets the ISO 9001 requirements with respect to the construction, management and maintenance of the Dutch high-voltage grid
- ISO certificate for the System Operations performance unit, stating that the performance unit meets the ISO 9001 requirements with respect to monitoring, controlling and balancing the electricity volumes that are transmitted daily across the Dutch high-voltage grid